

# CLAPTON PARK NEWS

Clapton Park  
Management Organisation  
"The Poppy Estate"



DECEMBER 2025

## SEASON'S GREETINGS

We wish all our residents a very merry Christmas and peaceful New Year. Please join the TMO staff and Board at a special Christmas grotto on 18 December - everyone welcome!

## FREE CHRISTMAS GROTTO

Thursday 18 December 2025

1.30 – 4.30pm at the TMO estate  
office, 4a Gilpin Road, E5 0HL

-  Santa's Grotto with presents for the children
-  Free refreshments including hot chocolate and mince pies

All Clapton  
Park TMO  
residents  
welcome



## OFFICE CHRISTMAS OPENING HOURS

24 December  
(Christmas Eve)  
9.30am - 1.30pm

25 December  
(Christmas Day)  
Office closed

26 December  
(Boxing Day)  
Office closed

29 - 31 December  
9.30am - 1.30pm

1 January 2026  
Office closed

2 January 2026  
Normal office hours resume  
Phone lines open 9am - 4pm  
Office opening 9.30am - 5pm

If you need to report an emergency repair over the festive period when the office is closed please call **020 8356 3691**.



Remember you can report a non urgent repair, pay your rent, send us a message and access lots of other useful services 24/7 online at [www.claptonparktmo.org](http://www.claptonparktmo.org)

# KEEP THE ESTATE LOOKING TIDY THIS CHRISTMAS

Have you got bulky items to get rid of? Please don't dump on the estate, call the TMO office on **020 8356 6300** to arrange a collection.

Find out where you can leave your Christmas tree for recycling in the new year by visiting the Council website <https://hackney.gov.uk/menu#waste-and-recycling>



## NEW 'GREENER' VEHICLES

You may have noticed staff out and about on the estate in our new TMO bulk truck and 'green' trike, which provide more sustainable transport to help reduce our carbon footprint. We were delighted to donate our old vans and bulk truck to charity.



## ACTIVITIES FOR RESIDENTS OF ALL AGES

We are now using the Tenants Rooms at 4b Gilpin Road for community activities and we want your suggestions! Please let us know if you have an idea for an activity for adults and children that you would like us to host.

## MET ENGAGE

Use the QR code to find out more about MET Engage – the new way to contact the police, get to know your local officers and to report incidents and antisocial behaviour.



## KEEPING YOU UP TO DATE

Look out for our next newsletter in the new year which will include seasonal articles, gardening tips, recipes and interviews. And don't forget you can find all our newsletters at [www.claptonparktmo.org](http://www.claptonparktmo.org)

## CHANGE IN BENEFIT PAYMENTS

**If you receive a letter from Housing Benefits and you are not sure what to do with it, please contact our Income Officer Yvonne Boothe for help.**

And if you have **switched from Housing Benefits to Universal Credit** you will need to make an application for Council Tax reduction as this is not automatic. Yvonne can help advise on how to do this, to ensure you don't overpay. We are unable to deal with council tax matters, please talk to the Council if you have any queries.

## REMEMBER THE RENT THIS CHRISTMAS

**Your rent (and other priority bills) must be paid all year round.**

We know that Christmas is an expensive time of year, so it is important to budget for the rent during the festive period.

If you are struggling to make ends meet talk to our Income Officer so we can provide support to maximise your income and avoid slipping into rent arrears.

**GET IN TOUCH**

If you have any comments about any of the articles inside or you have an idea for our next issue please get in touch.

[www.claptonparktmo.org](http://www.claptonparktmo.org)

Drop in to the housing office for a chat: 4a Gilpin Rd, London E5 0HL.

Call us on: **020 8356 6300**

Email us on: [cpmo@hackney.co.uk](mailto:cpmo@hackney.co.uk)